

Patient Forum Meeting UHCW **10/12/2013**

Attendees: Kay Wilkinson, Natalie Millidge, Gerald & Sue Wheeler, Michael Horton, Sarah Timothy, Sarah Marston, Floramae Ibbaretta, Judy Morton, Carol Foster, Nilesh Jogia.

Apologies: Simon Fletcher, Daniel Ford, Lesley Jones, Stuart McIntosh

Transport.

Transport contract renewal decision has been temporarily postponed and existing contract has been extended for a further 6 months.

Whitnash are trialling a new system whereby WMAS are contracting out to private taxi service, which should free up ambulances for Stratford.

SW highlighted patient's time being shortened as they were bought in late. KW agreed with the rule that **Dialysis time should not be cut if patients are bought in late or their machines are not ready.**

KW to meet with McLeod re recruitment of drivers.

ST Cross- patients are being picked up late

KW to invite SMc to next transport meeting.

Monica France no longer involved in PCT transport.

NJ to forward Ellen Mowe's details for unit managers to contact re issues.

Clinical Director's Report (KW)

Currently no further progress re new Coventry satellite unit

SF to liaise re new commissioning sponsor

Extra machine put in at Whitnash and St Cross to increase capacity

Business case being put forward for extra twilight shift at St Cross.

NHS DAFB guidelines to be looked at.

Modern Matron's Report (KW)

MSSA bacteria rates are rising. Nurses to look at preparation of fistula arms pre needling.

Education to be given to patients re arm washing

Ward 50 C diff free for 200+ days (C diff rates are low for whole hospital)

Norovirus rates increasing, Patients should give unit advance warning of sickness and diarrhoea cases , Patient letter to be sent out.

75% of staff have had flu jabs

Staffing- new recruitment drive in place

Skills Mix is too dilute, meeting in place to address.

Self Care

Numbers are currently stable, more coming through.

Home IV iron , DF individually assessing home patients and consent forms being issued.

UHCW

Fistula scanning machine to be used to identify early potential problems. Machine ordered.

Currently 70% of pts are fistulas 30% lines

Business case in place for new vascular access nurse to increase fistula numbers.

Patients requested to email KW for any issues in consistency of dialysis.

George Eliot

KW advises that GE running well. No Patient representative.

Lynda Barnacle (unit manager) introducing lots of training and development

Nurse Bogda now doing access assessments.

St Cross

Cold issue should be resolved with fitting of new window.

Stratford

Running well but full to capacity.

Whitnash

No issues

Additional machine now added

Security issue – Patients are entering unit before staff arrive, advised to wait outside.

Ward 50

Recently audited for cleanliness – passed

Pressure on bed numbers (ongoing)

Peritoneal Dialysis (NM)

Numbers had dropped but are rising again

Additional locum consultant in place for PD and Access , with interviews ongoing for permanent slot.

Day Unit will increase in capacity from 3 beds & 1 chair to 6 beds and 2 chairs from 1/2/2014. this will improve potential flow for discharges, as pts can be treated as day case and avoid inpatient stay.

Hot Clinics to be run twice weekly for acute patients who need regular review (CKD & GP referrals included) Patients can be seen quickly to avoid crash landers. This will lead to less inpatient bed requirements.

Dietician's Report

Recent staff changes have had minimal impact.

Current program of Nurse Education ongoing form Dietician dept.

Renal Nurse Specialist

Peer support pt to pt very successful, used for pre dialysis patients.

Flyers to be sent out to recruit more Peer Support Specialists.

Transition Clinics Set up (Dr Krishnan) , to help for child to adult renal services.

Date of Next Meeting

11th March 2014

5th floor seminar room UHCW

6.30pm