

## Patient Forum Meeting

13/3/2018

Attendees; John Plumb, Lynda Barnacle, Kelly Harris, Christine Davy, Gerald & Sue Wheeler, Karen Timothy, John Graham, Stuart & Jackie McIntosh, Caroline Winterton, Simon Fletcher, Nilesh Jogia.

Apologies; Aimee Brough, Dan Ford, Steve & Sylvia Roberts, Caroline Bird, Beverley Beynon Cobb, Hemali Khanji, Raz Bibi, Christina Bajan, Sarah Wisdom.

Approval of Minutes; The Minutes of the previous Meeting were approved with 2 minor amendments. They will be forwarded for upload on the KPA website via Grace Newman.

John Plumb , Christine Davy , Caroline Winterton & Karen Timothy were welcomed to the group.

### Future Meetings

The group discussed ideas to increase the attendance of future meetings and agreed on information to be put out on the unit newsletters re patient Forum work . NJ

SW said that parking and transport costs may be prohibiting some from attending . Could parking costs be covered? SF

It was agreed that future meetings should be 4 monthly.

### Transport

JP has taken over from Barry Hayward, and has been in post for 2 weeks.

SMc identified 2 patients at Rugby who had been waiting for pick ups for over 90 minutes by the taxi service.

NJ identified 2 patients who were picked up / dropped off late.

All others said transport was running well.

SMc said that taxi drivers should assist frail pts in the waiting area. JP and group agreed that taxi drivers responsibility was to deliver the pts and then the units responsibility in waiting area.

NJ asked JP if pts rebooking time could be extended to 6 months. JP

NJ asked if a transport spreadsheet could be formatted to bring daily communication on pts who no longer needed transport due to being in-patient, moved, etc to avoid abortive journeys. KT.

#### Clinical Director Report

The water treatment plant at Rugby needs replacing. This work will commence soon and the patient waiting area will need to be used for a temporary water plant.

Staffing issues at Rugby also mean that area2 will be used for home HD patients, and there will be a twilight shift introduced.

SF is in discussion with South Warks CCG regarding a replacement for the Whitnash portakabin unit. Hopefully this will be replaced with a 12 bay unit.

Also discussions are under way for a new satellite unit in the north of the area, possibly Nuneaton or N Coventry.

SF informed SW that Rob Spencer was looking into the Tv Ariel issue at Stratford.

The Coventry - Oxford Network for Tx has been in operation now for 2 years and is moving ahead well. Oxford Surgeon James Hunter will be assisting in vascular Access and Tx locally. He is also a senior lecturer and involved in joint research with uhcw.

Oxford has access to a warm perfusion machine which looks at kidney viability.

Prof Krishnan will be attending the British Tx Symposium, where she has research papers being shown.

#### PD

CD informed group that pt numbers were increasing with research starting on medical insertions for new pts.

The PD room has been refurbished to provide a more homely environment to show new pts how the system would fit in to their home life.

#### Dietitian Report

Staffing update

Due to Laura leaving us at the end of February and Sylvia not returning from her GEH secondment until the beginning of April we short staffed at present (1.5 WTE band 6 down until the end of March & at least 1WTE post until the end of August).

We will prioritise inpatients and urgent outpatients/dialysis patients, in an aim to continue the running of the renal dietetic service as best we can.

Andrew will be increasing his research commitments from the beginning of April to 2 days per week.

Congratulations to Sharon who will be commencing her maternity leave on the 21st June for one year.

Congratulations to Katie Williams who now has a permanent full-time post with us (so she can job share with Sarah Wallace when she returns from adoption leave in August),

and Claire Brooker whose 0.5WTE band 6 fixed term contract has been extended so she can cover Sharon's maternity leave.

Work with the chef continues as more recipes are produced for the renal dietetic cook book....

UHCW

KH informed group that maternity staffing issues were ongoing but new staff were in place and 2 staff were returning from maternity leave. There were still 4 vacancies.

Capacity is still an issue.

St Cross

SMc informed group that Rainesbrook Way lighting was in place, but it was still not adequate. SF / KT

Stratford

TV Ariel issue

Whitnash

No issues

George Elliott

Pt car park issue with night staff using spaces. LB has notified the offenders and the situation is improving.

New ward clerk started in October . New support secretary to start in April.

Unit at full capacity.

Clay Lane

Water regulator issue has meant pts at Clay Lane have had to be moved (some pts dialysing with lower dialysate rates). Delays in resolving the issue have been due to many parties being involved and identifying who owns the problem.

SF asked if all pts were on HDF.? - currently not but this will be looked at.

A.o.B

SMc notified group that booking holiday dialysis in the U.K was getting harder due to lack of free slots.

### **Date of Next Meeting**

Tuesday 10th July 2018

UHCW 5th floor seminar room

18.30

Nj

Nilesh